



USER MANUAL

Electric bike

M4



URBANGLIDE is a brand imported by the company PACT GROUP,
Located at 33 rue du Ballon – 93160 Noisy Le Grand – France

Urbanglide.fr



Urbanglide



Urbanglide Channel





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Safety and Precaution

Please read the manual carefully before using the product, please be aware of the risks and safety tips in the manual. The use of an electrical product can be dangerous if the user is not careful. Misuse and failure to observe the safety instructions does not jeopardize the company in the event of an accident. The user must use self-judgment and common sense to detect possible dangers.

Please check the regulations and laws in your country to find out where and how to use your product legally. You must comply with the rules and laws applicable to vehicles and pedestrians.

- **Protective equipment**

Always wear the following safety equipment:

- Approved and certified helmet according to your location.
- Long sleeve T-shirt and long pants
- Gloves
- Shoes with rubber soles, never drive barefoot or in sandals. Make sure you have your laces done, and keep them as far away from the wheels and the internal system as possible.

- **Driver's tip**

The user must not weigh more than 150 kg, height and weight do not fully certify that the user will have full control of the vehicle. It is your responsibility to ensure that all users are fully aware of the risks. It is your responsibility to put a younger child in the vehicle, taking into account his or her skills, maturity and ability, and follow the rules. Do not touch the engine or brakes of the product immediately after use, these parts can be extremely hot. Procédures et conditions de conduite

Please check the laws and regulations in your country before using the product. Look around when using the product, and pay attention to all possible risks. It is important to respect everyone's rights and properties. This product is not designed for jumping, acrobatic tricks and skidding.

Never drive near stairs, hills, swimming pools or other waterways. Please hold the handlebars with both hands. Never ride more than one person on the product. Keep your fingers and all other parts of your body away from parts that may become hot during use (brake, engine, chain). Never use the product with a music player that may distract you, or with your smartphone in your hand.

Never use the product to pull something, otherwise the components will be damaged and the battery will wear out. Never put the product in contact with water, electrical components can be damaged and create a dangerous situation.

Ride only on flat and solid surfaces. Avoid surfaces with gravel, holes, ice, which can cause loss of control of the product. Do not drive at night or in areas of poor visibility. Also do not drive indoors, in areas where carpeting and rugs may interfere.

To familiarize yourself with the bicycle, ride in a location away from traffic and free of obstacles/vehicles.

After each use, check that each part is in its proper place and is not damaged. Before each use, check the following points:

- Brakes are in good working order
- All components are in good condition and in their right places.
- Parts that were defective during the last use have been repaired or changed according to the manufacturer's conditions.
- Disconnect the battery from its location

People who have medical monitoring or treatment such as: people with heart disease, pregnant women, people not responsible, people with back or neck problems, should not use the product.

- **Using the charger**

Before using the product, it is necessary to load the product. A long charge may be necessary before first use. Please rely on the indicator light on the battery. It is possible to charge your battery at any time to ensure constant power, there is no need to wait until the battery is completely empty to charge it.

Red LED = charging / Green LED = charged

Please do not use other brand chargers, they may damage the battery of your product. It is important to charge your battery at least once every 3 months, even if you do not use the product, to ensure a normal life cycle.

Avoid shocks and contact with water, as these factors are not covered by the warranty and may damage the battery.

The charger must be in perfect condition each time you use it, check the wires, the condition of the tips and connectors. If the product does not charge, the charger may be defective, in which case it is necessary to change it.

The charger should only be used by an adult, it is important to unplug it from both sides when not charging.

- **Battery**

Please do not store the battery at too extreme temperatures. Below 0°C and above 30°C. If you do not use your product for 60-90 days or if the use is too sustained over time, the battery may not perform as well as it did at the beginning. This loss of autonomy is due to lack of use or extreme use and is therefore not covered by the warranty, the autonomy decreases over the months.

At the end of its cycle, the battery must be disposed of separately from the non-differentiated generic waste. Dispose of the batteries in the containers provided for this purpose. Battery recovery and recycling helps to protect the environment and conserve material resources.

- **Maintenance**

Please store your product in a dry, dust-free place and avoid leaving it for too long in a damp place or in the sun. To clean your device, use a damp cloth and mild detergent. Do not use alcohol, petrol, kerosene or other corrosive chemical solvents to clean your device, as this will damage its appearance and structure.

Constantly check the condition of the components of your product, if any part is damaged, please replace it before using the product. If any part is not in working order, you may fall and injure yourself.

- **Transport**

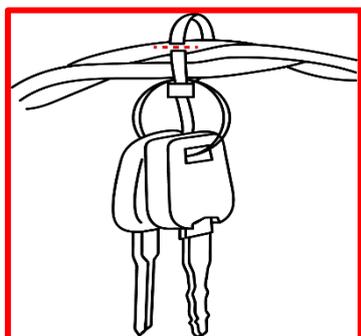
If you wish to transport your product, including its battery, by air or other means of transport, please contact the relevant local authorities and the carrier in advance to inform you of any prohibitions and limitations on transport. Lithium batteries are considered hazardous in many countries. Please make sure before travel that access and transport is permitted. International law prohibits the transport of lithium batteries by air.

Presentation of the general



1	Rear derailleur	9	Pedals
2	Rear wheel	10	Water bottle
3	Rear motor	11	Lock
4	Tooth wheel	12	Screen
5	Rear disc brake	13	Front light
6	Rear mudguard	14	Front mudguard
7	Seat lock	15	Front disc brake
8	Seat	16	Front wheel

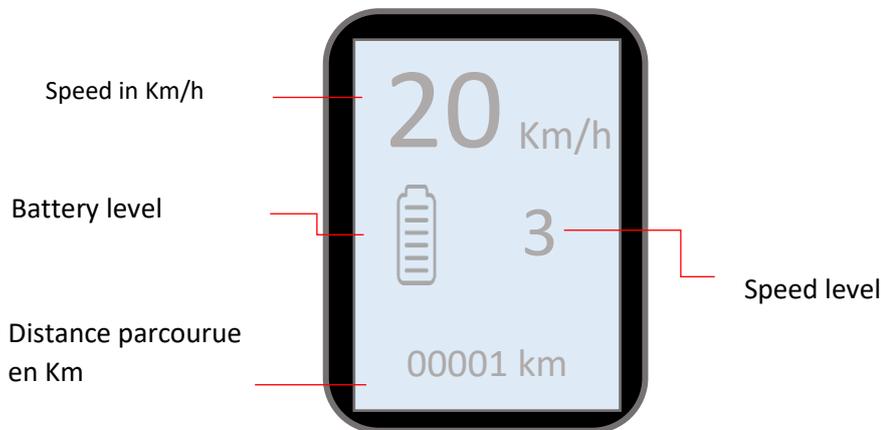
BATTERIE



Pour faire fonctionner votre vélo, il faut d'abord allumer votre batterie, pour cela, insérez la clé dans la serrure (11). Une fois la clé tournée, votre batterie est allumée. Allumez ensuite votre écran en appuyant sur le bouton on/off de votre guidon.

Using the screen

The display on your handlebars serves as your instrument panel. It shows :



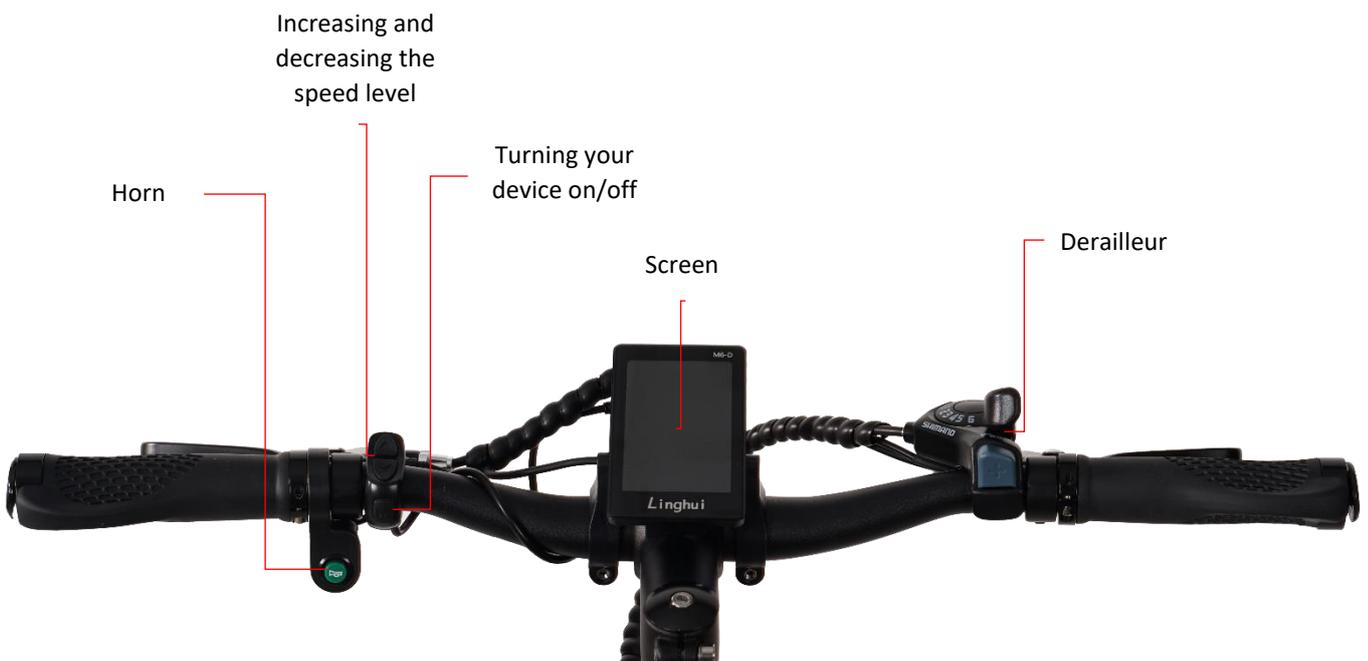
The battery level

- The speed you are travelling at
- The distance you have travelled
- The level of electric assistance

In order for your bike to assist you electrically, the display must be on. If you have turned the key and not turned on the display, the electric assistance will not be activated.

Once the connections have been made and the battery has been switched on, switch on your display. To do this, hold the button above the screen for 3 seconds.

Utilisation



- FRONT LIGHT

To turn on the front light of your bike, press and hold the 'Up' button on the remote control. Once switched on, an icon will appear at the top left of your screen.

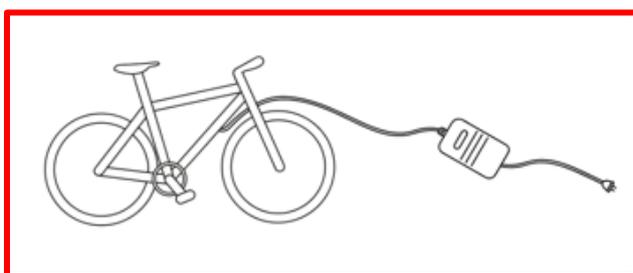
- TURN OFF YOUR SCREEN

To turn off your screen, press the 'On/Off' button on your remote control for 5 seconds. If you do not switch it off, the screen will automatically switch off after 5 minutes.

ATTENTION: You must also switch off your battery when you are not using your bike.

Charger

Connect your charger directly to your bike



The charger displays two lights: Charge and Power

Power indicates that the charger is connected to a power source and can be used.

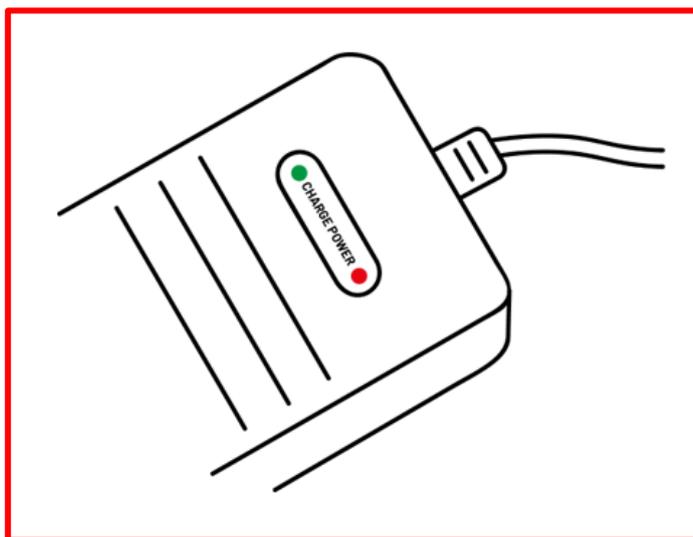
Charge shows you the charge level of your battery.



In charge



Charged



CAUTION: Unplug the charger when the battery is charged. This will avoid shortening the life of the battery.



CAUTION: Not using the battery for a long time can cause irreparable damage. Be sure to recharge the battery every 3 months for half an hour.



CAUTION: If you are not using the bike for a long period of time, we advise you to remove the battery.



ATTENTION ! Lorsque la batterie est totalement vide, vous devez la recharger immédiatement. Les cellules qui restent longtemps vides peuvent subir des dommages irréparables.

Use

1. Shifting gears

Your gear shift consists of a derailleur and 7 sprockets (7 speeds). Each sprocket consists of 11 to 32 teeth. (From the largest to the smallest). To change gears, use the trigger located on the right handle of your bike.



2. The electronic gear change

To assist you electronically, your bike is equipped with 8 electronic speed levels.

- Position 0 = No assistance
- Position 1 and 2 = Economic position. Thanks to these positions, your bike consumes less energy. The power is ideal for progressing on a flat surface. These two power levels will probably not be sufficient to tackle a steep climb.
- Position 3 and 4 = Medium position
- Position 5 = High position. Your bike consumes more energy and is also more powerful.

To scroll through the assistance level, press the "+" and "-" buttons on your bike's screen.

3. The operation of the electrical assistance

Your electric-assisted bicycle is equipped with an electric motor located in the rear wheel. This motor starts automatically (if the ignition is switched on and the battery is charged) when you pedal and only when you pedal.

The motor switches off when :

- You apply one of the two brakes
- You reach the speed limit of 25km/hour.

This principle allows the engine to give you full power when you need it and saves battery power when you are descending or launching on flat ground. This energy management allows you to acquire greater autonomy.

The range of your bike depends on several factors:

- **The weight carried:** The performance of your bike is given for an average load of 80kg.
- **The outside temperature:** The performance of your bike is given for an outside temperature of about 20°C.
- **Battery wear and tear:** Your battery is designed to deliver stable performance for 750 charge cycles, i.e. an average use of 3 years.) After these 750 cycles, it is still operational, but its performance may decrease.
- **The nature of the route:** The range displayed is calculated on flat or slightly hilly ground (10 to 20% odds). Autonomy varies according to the type of ground, the number of hills and descents on your course

TROUBLESHOOTING

Problem	Possible cause	Solution
It does not work	The battery is not charged.	Charge the battery, check if the red light is on.
	Connections or cables are disconnected.	Check that the battery is firmly seated in the product.
It does not work continuously	The battery needs to be charged.	Charge the battery, check if the red light is on.
	The battery is not fully charged.	Make sure the power cable is well connected. The battery may need to be replaced.
It suddenly stopped working	Overload, cut-off	Overloading may result in product failure. Turn off the product, wait 15 seconds, then turn it on again.
	Fuse burnt	Overloading can burn fuses; you may have to replace them. For this, contact the after-sales service. Prior to this, check the condition of all cables and connectors.
It is moving slowly	The brakes are not properly adjusted.	Check the condition of the brakes and try to loosen. If this does not work, please contact the after-sales service.
	It has overloaded	Check that the user weighs less than the previously recommended weight. Check that there are no objects obstructing the proper operation of the product.
	Bad driving condition.	Make sure you are on flat, dry, and constant ground.
	The tires / wheels are damaged.	Check the condition of the wheels of the product.

For any information, contact our after-sales service at the following address:

Support@urbanglide.com

You will also find many tutorial videos concerning the maintenance and maintenance of your product on our YouTube channel:

[UrbanGlide Channel](#)

Finally, do not hesitate to follow us on our social networks Instagram and Facebook to follow our news.

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DECLARATION OF CONFORMITY

We undersigned PACT GROUP hereby declare that the product.

Model: MX25/MX35/C4/CD15/F2/M4

Type: Electrically assisted bicycle

Function: Electrically assisted, pedal-assisted bicycle equipped with a 250W motor whose power supply is gradually reduced and finally interrupted when the vehicle reaches a speed of 25 Km/h, or sooner if the cyclist stops pedalling.

Meets all of the following standards:

DIRECTIVES

2006/42/EC

2014/35/EU

2014/30/EU

STANDARD DE TESTS

EN 15194:2017

EN ISO 12100:2010

All radio emission tests were carried out by the laboratories mentioned below:

ENTE CERTIFICAZIONZ MACCHINE SRL

Via Ca'Bella, 243 – Loc. Castello di Serravalle
40053 Valsamoggia (BO) – ITALY
+39 051 6705141 www.entecerma.it

COORDINATES THE IMPORTER:

PACT GROUP
33 rue du ballon
93160 Noisy le Grand – France

This declaration shall be issued under the responsibility of the manufacturer and, where appropriate, of his representative 11/08/2020.



Representative of the company :
PACT GROUP
Maurice Bodokh
CEO

Urban **Glide**

The logo for 'Urban Glide' features the word 'Urban' in a black, cursive script font. Below 'Urban' are three horizontal red lines that taper to the right. To the right of these lines is the word 'Glide' in a bold, red, sans-serif font. The letter 'i' in 'Glide' has a white dot, and the letter 'd' contains a white graphic of a wheel with spokes.